

Date : April 01, 2023

## To Whomsoever It May Concern

## Compliance Statement: National Data Opt-Out Policy - GOQii UK

This compliance statement is issued by GOQii UK in accordance with the National Data Opt-Out policy, effective from 31 July 2022, as mandated by the NHS Transformation Directorate. This policy is designed to ensure the appropriate handling, use, and disclosure of confidential patient information in alignment with the operational policy guidance outlined by the Information Standard: DCB3058.

### **Compliance Deadline:**

GOQii UK has diligently complied with the National Data Opt-Out policy, meeting the extended deadline of 31 July 2022. This extension was granted to allow organizations to prioritize resources for the COVID-19 outbreak, as communicated by the NHS Transformation Directorate.

### **Operational Policy Guidance:**

GOQii UK adheres to the operational policy guidance provided to health and care organizations, as outlined in Information Standard: DCB3058. We have implemented procedures to review all uses or disclosures of confidential patient information against the specified operational policy guidance.

#### **Technical Solution Implementation:**

To ensure compliance with the National Data Opt-Out policy, GOQii UK has implemented the necessary technical solution. We use the Check for National Data Opt-Outs service, which leverages the messaging exchange for social care and health (MESH) to submit and process lists of NHS numbers. This service allows us to identify and remove records for patients who have opted out of the data being used.

## **Confidential Patient Information Handling:**

GOQii UK has established robust processes to handle confidential patient information responsibly. We ensure that once compliant, confidential patient information is not used or disclosed until it has been assessed, and national data opt-outs have been applied when necessary.

#### **Future Compliance Measures:**

Even in cases where current uses or disclosures do not require national data opt-outs, GOQii UK has procedures in place to assess future activities against the National Data Opt-Out operational policy guidance. We are prepared to either implement the technical solution or be ready to do so if needed for future data uses or disclosures.

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# **Compliance Resources Utilization:**

GOQii UK has actively utilized the compliance resources provided, including the Compliance Implementation Guide, Check for National Data Opt-Outs service guidance, and the National Data Opt-Out Checker app. These resources have been instrumental in ensuring our organization's adherence to the National Data Opt-Out policy.

# Data Protection Impact Assessment (DPIA):

GOQii UK acknowledges the importance of Data Protection Impact Assessments (DPIA) and has followed the provided guidance for completing DPIAs on data processing activities related to the application of national data opt-outs.

## **Privacy Notices:**

We have incorporated the recommended text for privacy notices into our organization's patient privacy notice, ensuring transparency and clarity regarding the handling of patient data with national data opt-outs.

## **Continuous Improvement:**

GOQii UK is committed to continuous improvement in data handling practices. We will remain vigilant, regularly updating our procedures in line with any changes to the National Data Opt-Out policy or associated operational guidance.

This compliance statement serves as a commitment from GOQii UK to uphold the principles and requirements of the National Data Opt-Out policy. We affirm our dedication to safeguarding patient privacy and maintaining compliance with the highest standards.

Yours Sincerely,

Abhishek Sharma CEO GOQii UK